



Terms and Conditions - September 2023

New Students

All new and prospective students will need to meet with Rachel and Jay first at 2 Mount Drive, to ascertain the student's level and needs, decide on the best teacher, and answer any questions about lessons. After that, we will commence a four week trial period: lessons will need to be paid for in full before each lesson, and at any time during this period, both the student or teacher may terminate lessons, if they are not working. At the end of a successful trial, we will move to our normal system of invoicing at the beginning of every month.

Fees

Lessons cost £100 per month for children (4 x 30 min weekly lessons) and £80 per month for adults (2 x 60 min fortnightly lessons), with breaks for Easter, August and Christmas. This is the minimum that we'll teach anyone, but of course, it is possible to organise more lessons, or lessons of longer duration, if you wish. Fees are to be paid in advance by bank transfer before or on the first of every month. An invoice will be emailed to you a few days beforehand.

Lesson Slots

Piano lessons with Jay happen on Tuesday, Thursdays and Saturdays. Singing lessons with Rachel happen on Wednesdays, Fridays and Saturdays. We are closed on Sundays and Mondays. Your lesson will be on the same day, and at the same time, each week or every fortnight. Please be punctual and on time - we cannot make up for lost time if you are late!

Books and Materials

All students are responsible for the purchase of any music books, theory books, apps, concert tickets, exam fees, etc. that they may require while having lessons. We do provide many free notes and pieces in PDF format too, which students can either print out at home or use on a digital device. Please remember to bring all of your current materials along to each lesson.

Minors

All students under the age of 16 will need to be accompanied by **one** parent or adult guardian for the full duration of the lesson. Please note that we do not have the space to accommodate any extra siblings or family members.

Cancellations

Please aim to give us 48 hrs notice if you can't make your lesson. We will always try to reschedule the lesson in that same week, if possible, or add the time to upcoming lessons in the future. Unfortunately, we can't offer any refunds for missed lessons. The fees that we charge cover more than just the lessons that we teach, and include lesson planning, designing and creating teaching materials, custom arrangements and pieces for students, as well organising and planning events and workshops.

If we can't make a lesson, for any reason including illness, we will attempt to either 1) reschedule it or redistribute the time; 2) Rachel or Jay might step-in and substitute for each other; or 3) we will refund the amount as a credit note for the next month.

Holidays

Please note that we don't follow any particular school calendar, so please always check dates if you are unsure. We take a 2 week break for Easter in April, the whole month of August off for Summer Holidays, and two weeks for Christmas and New Year. All important dates, including exams, courses, workshops, concerts and student socials, will be emailed to you at the beginning of each term. It might be possible to continue your lessons during these holiday periods - just ask your tutor if they'll be around.

Stopping Lessons

Every student stops lesson at some point; this is perfectly normal. We ask that you give us **one month's notice** please, so that lessons can be rounded-off in a positive and thoughtful manner.

We reserve the right to stop teaching a student if, on a regular basis, they fail to practise, complete their homework, are consistently late, don't attend lessons on a regular basis, find that we have to often chase them for dates and payments, or if they behave in a rude, disrespectful or entitled manner. Good time-keeping, clear communication and mutual respect and empathy are greatly valued!

Personal Data

We will keep a copy of your name, email address and telephone number only on our database for the duration of your or your child's lessons. When you stop having lessons, we will ask you if you'd like to continue being on our mailing list or not. If not, all your personal data will be deleted.

Last Thoughts

We love all types of music passionately and we are devoted to providing the best musical education possible. Although we always aspire to exceptionally high standards, our main aim is always for you to have as much fun as possible, and to be able to express yourself creatively through music. Our aim is build a local community of like-minded musicians and music fans, who encourage, uplift and support each other in a positive and kind way.

Contact Details

Rachel de Cock (DipGSM) - Singing / Piano / Songwriting / Music Production
racheldecock@icloud.com / 07791210547 / www.racheldecock.com

Johan de Cock (DipABRSM) - Piano / Keyboards / Music Theory / Harmony
johanpianist@icloud.com / 07935798256 / <https://eiagmusic.wixsite.com/brightonmusic>

Facebook: <https://www.facebook.com/brightonmusicschool>

Instagram: <https://www.instagram.com/brightonmusiclessons/>

Soundcloud: <https://soundcloud.com/brightonmusiclessons>

Please print out and complete this form and hand it to your tutor at your next lesson. Thank you!

I, _____ (student / parent / guardian) confirm that I have
read all the Brighton Music Lessons terms and conditions above, and agree to abide by them.

Date: _____

Mobile number: _____

Email address: _____

Signed: _____
